PUBLIC COMPLAINTS

The school board recognizes its responsibility to consider factual materials that relate to both sides of controversial issues. The school board accepts the notion that the administrative and professional staff will examine the issues and materials of a controversial nature and a conscious effort to present facts objectively and impartially will exist.

The school board accepts the right of parents and citizen taxpayers to secure information on controversial matters from school officials. Such information is to be given in a timely and courteous manner.

All complaints should be referred to the building administrator or the Superintendent of Schools for study and solution prior to consideration by the school board. The Superintendent of Schools is directed to develop and implement procedures for receiving complaints and to assure a proper response to the complaint.

Matters referred to the school board must be in writing and should be specific in the remedy sought.